Thank you for choosing Chilewich.

Maintenance Instructions - Shag Mat

Designed and made in the USA, your new indoor/outdoor Shag mat is extremely durable and features integrated protection against mold and mildew that lasts for the lifetime of the product. The guidance below will help to keep it in peak condition for many years to come.

PLACEMENT

Your Shag mat is best suited to dry surfaces. It may be used on floors with radiant heating, provided that the floor temperature does not exceed 85°F/30°C. It is tufted with fade-resistant TerraStrand yarns, but, like all textiles, it may fade when placed in direct sunlight for extended periods.

Do not place your Shag mat on top of rubber or artificial decking material, and do not place objects made of rubber on your mat, as discoloration may occur.

CARE

Occasionally lift and air out your Shag mat, which allows it—and the surface on which it sits—to ventilate and stay dry.

CLEANING

Cleaning is easy. To remove loose dirt, vacuum, shake out, or hose off and hang to dry.

In case of spills, blot quickly with a damp, lint-free cloth. Persistent stains may be treated with spot cleaner and wiped with a cloth.

To deep clean, hand wash Shag mat with water and gentle detergent, allowing it to air dry completely before replacing.

Do not clean with acetone, Pine-Sol, or citrus-based cleaning agents, as they can cause degradation and/or discoloration.

Do not machine wash.