Maintenance Instructions

MAINTENANCE INSTRUCTIONS - GENERAL

- 1.1 Routine maintenance and diligent attention to stain causing spills will provide a long useful life and help maintain the original beauty of Chilewich upholstery fabric. Frequency depends on the amount of soil and dirt the material is exposed to. Dirt and soil will degrade any upholstery, so proper maintenance will increase its natural life span.
- 1.2 Prompt attention to stains will eliminate any possible reaction between the staining agent and the upholstery. Time is crucial when removing materials containing colors and/or solvents. Permanent discoloration may transpire if soilants remain on the upholstery fabric for an extended period of time.
- 1.3 Dirt and smudges can be removed with mild soap (use the lowest Ph detergent that proves to be successful) and warm water.
- 1.4 Dry upholstery with a soft cloth or towel. Make sure it is lint-free.
- 1.5 A small area should be tested with any cleaner prior to use to insure compatibility.
- 1.6 Direct contact between natural rubber and Chilewich upholstery fabric will cause discoloration of the Chilewich upholstery. Avoid the use of natural rubber products with Chilewich upholstery.
- 1.7 Do not use Acetone, Pine-Sol, or citrus-based cleaners as they can damage or discolor the Chilewich products.

NOTE: Stains that cannot be removed under the listed procedures below can be treated with a 1:10 bleach to water solution. Mist the solution on the area of discoloration and allow to dwell for 5 minutes. Rinse the area with water only, in order to remove the bleach residue. Allow to dry completely. Some stains may require professional service to complete the stain removal process.

STAIN	REMOVAL PROCEDURE
Shoe Heel Marks	Brush with a medium bristled brush and clean with a mild detergent solution. Should shoe mark persist, treat with hand sanitizer, scrub with a clean cloth and wipe away.
Blood, Chocolate, Ketchup, White Glue, Egg, Ice Cream, Butter	Remove any solid residue, treat with Spot Shot for 1-2 minutes, and brush with a medium bristle brush. Blot with white paper towels. Repeat as necessary. Note the Spot Shot can be replaced with a mild soap solution.
Berries, Fruit Juices, Cream, Soft Drinks, Milk, Wine, Beer, Coffee, Tea	Remove any solid residue, treat with Spot Shot for 1-2 minutes, and brush with a medium bristle brush. Blot with white paper towels. Repeat as necessary. Note the Spot Shot can be replaced with a mild soap solution.
Excrement, Vomit, Urine	Scrape or absorb excessive material from the fabric. Use mild detergent solution with an additional 1:10 parts bleach on the area. Allow the solution to dwell on the area for 1-2 minutes. Scrub with a medium bristle brush, flush with water and blot.
Shoe Polish, Asphalt, Grease, Oil, Ink, Lipstick, Crayon, Wax, Paint, Rubber Cement, Seam Sealer	Remove as much residue as possible with a spoon or white towel while avoiding the spreading of the stain. Use one of the following:
	 Apply a mild solvent (Bane Clene Saf-t-Solv, Goof Off, or Mineral Spirits) directly on a white cloth, then apply the cloth to the stained area. Rub the stained area in a circular motion making sure not to spread the stain. Repeat the application and gently agitate as needed. Do not apply the solvent directly to the fabric as it will damage the integrity of the product. Finish the clean-up with a mild detergent rinse followed by a water rinse. Blot to dry.
	 Apply hand sanitizer directly to the stain. Allow to dwell 20-30 seconds and blot to remove. Repeat as needed with longer dwell times. Finish with a mild detergent rinse and flush with water. Blot to dry.

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Cleaning Methods for Spills and Stains

NOTE: Stains that cannot be removed under the listed procedures below can be treated with a 1:10 bleach to water solution. Mist the solution on the area of discoloration and allow to dwell for 5 minutes. Rinse the area with water only, in order to remove the bleach residue. Allow to dry completely. Some stains may require professional service to complete the stain removal process.

SPILL OR STAIN	CLEANING METHOD
Mercurochrome, Merthiolate, Betadine, Tomato Sauce, Spaghetti Sauce	Spray area with Spot Shot Aerosol and allow to dwell for 1-2 minutes. Blot with white paper towels. Repeat until use of Spot Shot until no residual color is transferred onto the towels. Apply a white towel over the spot and add a heavy object to absorb stains as they wick to the surface while drying. Once dry, if discoloration is not removed, treat the area with a 1:10 bleach to water solution. Allow the solution to dwell for 5-10 minutes. Rinse with water to remove all bleach and blot dry.
Chewing Gum	Freeze with compressed air and break away from material surface. Follow with mild detergent and a medium bristled brush.
Rust	Treat with a reducing agent and follow with a mild detergent rinse (may require professional assistance).

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